



608 Lombard Street PO Box 246 Clarence, IA 52216  
 563-452-3852 / 800-695-3896 / Fax: 563-452-3883  
 Web: www.clarencetelinc.com E-mail: clarence@netins.net

**APPLICATION FOR SERVICE**     Clarence Telephone Co.     Cedar Communications

**GENERAL INFORMATION (Please Print)**

**APPLICANT INFORMATION**

Residential     Business

**Phone #** \_\_\_\_\_

Name \_\_\_\_\_

**SSN #** \_\_\_\_\_

Spouse Name \_\_\_\_\_

**SSN #** \_\_\_\_\_

Business Name \_\_\_\_\_

**Tax ID #** \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_ Zip +4 \_\_\_\_\_

Employer \_\_\_\_\_ Employer Address \_\_\_\_\_

**ADDRESS INFORMATION**

E-911 Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_ Zip +4 \_\_\_\_\_

Billing Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_ Zip +4 \_\_\_\_\_

**ALTERNATE CONTACT INFORMATION**

Cell Phone Number(s) \_\_\_\_\_

E-mail Address \_\_\_\_\_

**TELEPHONE**

Directory Listing: \_\_\_\_\_

**\$1.00/month** - I hereby request that CTC/CC NOT release my Unlisted/Non-published billing name and address information to Interstate Telecommunications Service Providers. I understand that I will not be able to use a 0+ Calling Card, have third party calls charged to my phone number, or accept collect calls

**Installation Charge \$100.00 (Tipton Area)**

Waived with 6 month commitment. I understand that if I fail to fulfill my 6 month commitment I will be charged 1/6 of the non-recurring charge for each full month remaining. (Tipton Area)

Property owner at above address: \_\_\_\_\_

Do you need CTC/CC installation/test of inside wiring and jacks? (may incur additional costs)     Yes     No

Contact number to confirm service arrangements \_\_\_\_\_

When would you like service installed (we will try our best to honor your request) \_\_\_\_\_

**SELECTION OF LONG DISTANCE COMPANY:** (see telephone book or contact a customer service representative for carrier information)

Intralata: \_\_\_\_\_ Interlata: \_\_\_\_\_

I prefer not to have a pre-subscribed interexchange carrier.

Upon signing this application, I/we will take total responsibility for the payment of services at this location and will abide with the rules and regulations set forth in the Clarence Telephone Company/Cedar Communications, LLC tariff filed with the Iowa Utilities Board.

Applicant's Signature: \_\_\_\_\_ Date \_\_\_\_\_

Co-Applicant' Signature \_\_\_\_\_

# APPLICATION FOR SERVICE

## TELEPHONE (continued)

### PIC FREEZE

Customers may request that Clarence Telephone Company/Cedar Communications, LLC freeze their long distance carrier choice, thereby preventing long distance carrier changes or "slamming". There is no charge for this service

I would like to place a PIC Freeze on the following services and telephone number. Please check the service(s) which you would like to have frozen. If you do not know your new phone number, please leave the form blank and ask a customer service representative to fill in your number when available.

Telephone Number: \_\_\_\_\_

IntraLata

InterLata

Applicant's Signature: \_\_\_\_\_

Date: \_\_\_\_\_

### ALA CARTE Features:

\_\_\_\_\_

\_\_\_\_\_

## INTERNET SERVICES

5 MEG DSL - \$43.95

10 MEG DSL - \$63.00

UNLIMITED HSI UP TO 5MG DWNSTRM/  
2MG UPSTRM \$25.00 (Tipton Area Only)

15 MEG DSL - \$91.95

Password Genie \$2.00

SecureIT Plus - \$7.95

Online Backup 5GB \$3.49 50GB \$7.95 250GB \$16.95

If Current Customer, Current E-mail Address \_\_\_\_\_

If new internet customer, please complete the following:

Preferred User Name (up to 15 characters) \_\_\_\_\_

Mother's Maiden Name \_\_\_\_\_

Additional E-mail User Name \_\_\_\_\_

### Computer Operating System:

Win XP  VISTA  Mac  Win 7  Win 8

I understand that the DSL equipment must be returned in good working condition upon cancellation of service or the following modem replacement cost will be charged. ADSL 2+ Modem Replacement Cost = \$100 Wireless DSL Modem Replacement Cost = \$695.00

Installation Charge \$185.00

Installation Charge \$100.00 (Tipton Area)

Waived with 6 month commitment. I understand that if I fail to fulfill my 6 month commitment I will be charged 1/6 of the non-recurring charge for each full month remaining.

Customer Signature \_\_\_\_\_ Date \_\_\_\_\_

# APPLICATION FOR SERVICE

## VIDEO SERVICES

Services available to customers in the areas of Clarence and Stanwood

- Basic Analog** (over 60 channels) - \$48.95
- LifeLine Package** plus 1 digital box (18 channels) - \$22.95
- Universal Package** plus 1 digital box (over 120 channels) - \$67.95
- Colossal Package** plus 1 digital box (over 150 channels) - \$72.95

### Premium Movie Choices (Available Only with Universal or Colossal Packages)

- Starz/Encore** (9 channels) - \$12.00
- Cinemax** (8 channels) - \$12.00
- HBO** (6 channels) - \$15.00
- Showtime** (12 channels) - \$15.00
- Block Pay-Per-View** - If Blocking is not chosen, I agree to pay all pay-per-view fees relating to my service

## Receivers and Remotes

Receiver required for each digital television. Customer is responsible for replacement cost if equipment is lost or damaged. Equipment must be returned in working condition upon cancellation of service or replacement cost will be charged.

Standard Set Top Box - \$4.95

Number of Receivers \_\_\_\_\_

DVR Set Top Box - \$9.95

Number of Receivers \_\_\_\_\_

## Bundled Services

### PICK 3 FEATURES

(contact a customer service representative for a complete list of features)

- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_

### Additional Features ALA CARTE

- \_\_\_\_\_
- \_\_\_\_\_

### **Basic - \$31.95**

Unlimited Local Calling, Caller ID, Call Waiting, Wire Maintenance, Basic Voice Mail, & 100 Minutes Nationwide Calling.

### **Super - \$70.95**

Unlimited Local Calling, Caller ID, Call Waiting, Pick 3 Features, Wire Maintenance, Basic Voice Mail, 100 Minutes Nationwide Calling, & up to 5 Meg High Speed Internet

### **Plus - \$73.95**

Unlimited Local Calling, Caller ID, Call Waiting, Pick 3 Features, Wire Maintenance, Basic Voice Mail, 100 Minutes Nationwide Calling, Digital Video TV (Universal Package/1Std Set Top Box), TV Everywhere

### **Premium - \$114.95**

Unlimited Local Calling, Caller ID, Call Waiting, Pick 3 Features, Wire Maintenance, Basic Voice Mail, 100 Minutes Nationwide Calling, Digital Video TV (Universal Package/1Std Set Top Box), & up to 10 Meg High Speed Internet, TV Everywhere

### **Ultimate - \$167.95**

Unlimited Local Calling, Caller ID, Call Waiting, Pick 3 Features, Wire Maintenance, Basic Voice Mail, 100 Minutes Nationwide Calling, Digital Video TV (Colossal Package/4-Movie Multiplexes/1 Std Set Top Box), TV Everywhere, Up to 15 Meg High Speed Internet, and Secure IT Plus.

### RATES:

|   |          |
|---|----------|
| Residential Telephone (Tipton Area Only)  | \$25.00  |
| Residential Telephone                     | \$26.95  |
| Business Telephone                        | \$27.90  |
| Telephone Installation                    | \$65.00  |
| Telephone Installation (Tipton Area Only) | \$100.00 |
| Video Installation                        | \$65.00  |

Residential & Business Deposit Contact Office\*\*

\*\*Credit Check Required

### OFFICE USE ONLY

CSR Name \_\_\_\_\_ Date \_\_\_\_\_

Account Number \_\_\_\_\_

- Service Order
- INS PIC Transmittal
- CPNI
- Fixed Wireless
- Illuminet
- Directory
- E-911